

Waystone deploys Fenergo to transform client experience

December 2, 2025

Fenergo, the leading provider of AI-powered solutions for Know Your Customer (KYC), Anti-Money Laundering (AML), and Client Lifecycle Management (CLM), today announced asset management service provider Waystone has implemented its technology to enhance client service.

By deploying Fenergo's AI-powered CLM and KYC solutions, Waystone has transformed the way its clients engage with its AML and Know Your Asset (KYA) services. Waystone is a leading provider of institutional governance, administration, risk and compliance services to the asset management industry.

Through its 'AML Centre of Excellence', Waystone undertakes a full suite of services, including investor AML, client AML reviews, sanctions screening, and KYA services, all delivered through a centralised model. This approach provides a single view of client risk assessments, driving greater efficiency, reduced duplication and a consistent global standard.

By combining deep regulatory expertise with advanced technology, Waystone helps clients strengthen compliance frameworks, reduce risk exposure, and gain full transparency through clear audit trails and reporting. The partnership with Fenergo forms part of the company's broader digital transformation initiative, aimed at supporting continued alignment with evolving global regulatory standards and modernising the user experience.

Waystone is now able to provide sophisticated and fully auditable AML reports to clients on a regular basis. Greater automation, workflow management, and tracking provided by Fenergo's platform also boosts Waystone's operational efficiency, enabling the company to deliver clients faster and more cost-effective services while upholding the highest standards of compliance and risk management.

Sanjiv Sawhney, Group CEO, Waystone, said: *"Given the evolving regulatory environment and the need to provide an intuitive, digitised experience for our global client base, ensuring our AML and KYA services are as refined as possible has been a key strategic priority. Fenergo's market-leading CLM solution stood out as the best fit for our business, and we are excited to support our clients with best-in-class technology that supports greater efficiency and transparency in a dynamic market environment."*

Ruth Ormsby, EMEA Managing Director, Fenergo, added: *"With the investment fund industry facing increasingly diverse regulatory expectations across jurisdictions, we're seeing unprecedented appetite for our services. By adopting a more intelligent, data-driven approach to AML and KYC, Waystone is enhancing its ability to support clients globally with greater speed, confidence and efficiency."*

About Fenargo:

Fenargo is the leading provider of AI-powered Client Lifecycle Management (CLM) solutions that digitally transform how financial institutions, asset management and fintech firms and corporates onboard and manage clients throughout their client lifecycle. Its software digitally orchestrates every client journey from initial Know your Customer (KYC) and client onboarding, automating regulatory compliance and enabling continuous monitoring throughout the client lifecycle (transaction monitoring, perpetual KYC), all the way to client offboarding. Fenargo is recognized for its in-depth financial services and regulatory expertise and out-of-the-box rules engine which ensures financial institutions are future-proofed against evolving Environmental, Social and Governance (ESG), KYC, Anti-Money-Laundering (AML), tax and prudential regulations across 120+ jurisdictions.

For further information about Fenargo, please visit: www.fenargo.com

About Waystone:

Waystone is a leading provider of institutional governance, administration, risk and compliance services to the global asset management industry. Partnering with institutional investors, investment funds and asset managers, Waystone builds, supports and protects investment structures and strategies worldwide.

With over 25 years' experience and a comprehensive range of specialist services to its name, Waystone provides its clients with the guidance and tools to allow them to focus on managing their investment goals with confidence.

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